



BRIGID'S CLOAK REFUND POLICY

EXCHANGE AND REFUND POLICY

If a customer is not satisfied with a purchase, Brigidine College will offer an exchange or refund on new uniform items provided:

1. All uniforms items must have been tried on by the student prior to purchase.
Brigid's Cloak does not accept refunds/returns for incorrect sizing.
2. Swimwear, water polo, zoot suits & bike pants due to the nature of the item cannot be returned.
3. All purchases are to be returned within 14 days of payment. (Special instructions for new student fittings apply)
4. All items must be returned with a receipt.
Refunds or exchange will not be given without a valid receipt.
5. All items must be returned in unworn, unwashed, unused condition and with the original tags intact and with the original packaging.
6. Any defected item must be returned to the Brigid's Cloak within 14 days of purchase.
It is at the discretion of the Brigidine College as to whether the item will be refunded / replaced / repaired.
7. If a refund is granted, Brigidine College will process the refund using the original payment method.